

The Booking Process,

1. Once you are certain of the dates and the chalet that you wish to book, please call us at (416) 203-2057 or (800) 252-2826 with a valid credit card, your full name, email address and tel. number.
2. Once we have your credit card and information, we will book the chalet PROVISIONALLY and will email you our contract to read and agree to. Please check your junk mail, as sometimes our emails are trapped in junk mail as they are system generated.
3. You must read the contract and our policies carefully as you will be required to agree to them.
4. If you agree with our contract and policies, all you need to do is REPLY to our email. That indicates that you agree to our contract and policies.
5. If you do not reply to our email within 24 hours, the contract is not valid and we will cancel the booking at no charge to you.
6. Once we receive your email reply, we charge your credit card a deposit of 50% of the agreed upon rental and send you a confirmation of the details of your rental. Please keep the confirmation as it has instructions on checking in.
7. The balance is due and must be paid at no later than the date of arrival.
8. We authorize the \$1,000 security deposit at the date of arrival as per our Security Deposit Policy

Our policies are found under “Policies and Contract” at www.rentbluemountain.com

Cancellation policy

- Once an email reply is received from the tenant and we have charged the 50% rental deposit, the contract is deemed in force.
- If the Tenant wishes to cancel, and the cancellation date is 30 days or more before the rental date, then the tenant hereby forfeits the deposit already charged, and the balance will not be payable.
- If the cancellation occurs within 30 days of the date of the rental, then the balance of the rental is due and payable unless we are successful in renting the period to another tenant. In that case the deposit is forfeited but the balance is not due.